

## DIVISION OF HUMAN RESOURCES Office of Classification & Examination (401) 222-2172

## CIVIL SERVICE EXAMINATION ANNOUNCEMENT THIS EXAMINATION IS BEING OFFERED TO ESTABLISH A CIVIL SERVICE LIST THAT WILL BE IN EFFECT FOR UP TO FOUR YEARS

# <u>DATA ENTRY OPERATOR</u> #6266 SALARY RANGE: \$31,263 - 33,440\* (Pay Grade 10)

**GENERAL STATEMENT OF DUTIES:** To perform data entry work of a difficult and responsible nature involving the use and operation of data entry/verification equipment; and to do related work as required.

## **REQUIRED FOR APPOINTMENT:**

**EDUCATION**: Such as may have been gained through: graduation from a senior high school; and

**EXPERIENCE**: Such as may have been gained through: employment involving the operation of data entry equipment.

<u>Or</u>, any combination of education and experience that shall be substantially equivalent to the above education and experience.

The full job description can be obtained online at: <a href="www.hr.ri.gov">www.hr.ri.gov</a>. To obtain a job description, click on <a href="Classification and Compensation">Classification and Compensation</a>, then <a href="Job Specifications">Job Specifications</a>.

**APPLICATION PERIOD:** August 1, 2011 – September 2, 2011

**EXAMINATION WEIGHT: 100% WRITTEN** 

To apply for this examination, by the close of the application period, you must submit:

- (1) An Examination Application (CS-9 form); and
- (2) A Valid Typing Certificate of Proficiency (proficiency requirements: 35 net words per minute for 5 minutes)
- All applicants must furnish a valid typing certificate of proficiency with their exam application by the close of the application period.
- A valid certificate is one that has been issued on or after March 2, 2010.
- Certificates submitted separately from the application will not be accepted and will result in rejection of your application.
- On-line proficiencies are not accepted.

## An Examination Application (CS-9) may be obtained at:

- Any Department of Labor and Training netWORKri Career Center;
- At the Division of Human Resources, Office of Classification & Examinations, One Capitol Hill, 3<sup>rd</sup> Floor, Providence, Rhode Island; or,
- Online at <a href="www.hr.ri.gov">www.hr.ri.gov</a>. To obtain an Examination Application (CS-9 form), click on <a href="Civil Service Examinations">Civil Service Examinations</a>, then <a href="Examination Application">Examination Application</a>.

Please note: examination applications cannot be submitted online and instead must be printed, signed and mailed or delivered to: The Division of Human Resources, Office of Classification & Examination, One Capitol Hill, 3rd Floor, Providence, RI 02908.

## A valid Typing Certificate of Proficiency may be obtained:

- From a teacher of typing in a type of school such as (a) a public or parochial high school; (b) an accredited private high school, business or secretarial school, junior college or college; or (c) a man-power training and development course; or,
- At one of the following Department of Labor & Training netWORKri Career Centers:

## netWORKri CAREER CENTERS

Pawtucket: 721-1800 at 175 Main Street Providence: 462-8900 at One Reservoir Avenue Wakefield: 789-4362 at 4808 Tower Hill Road West Warwick: 828-8382 at 1330 Main Street

Woonsocket: 235-1201 at 219 Pond Street

**NOTE**: The Division of Human Resources **does not assume responsibility** for applications sent through the mail.

**NOTE**: The Personnel Administrator, at his discretion, may declare the list resulting from these examinations appropriate for any comparable classification.

**NOTE**: Any individual with a disability who requires assistance during the exam process should notify the Examination Section **in advance** to ensure that appropriate accommodations will be made.

\*WAGES ARE DEFINED BY APPLICABLE UNION CONTRACT GENERAL INFORMATION TO CANDIDATES (222-2172) RHODE ISLAND RELAY 711

# STATE OF RHODE ISLAND & PROVIDENCE PLANTATIONS DEPARTMENT OF ADMINSTRATION DIVISION OF HUMAN RESOURCES OFFICE OF CLASSIFICATION AND EXAMINATION

Third Floor, One Capitol Hill Providence, Rhode Island 02908-5762

## **GENERAL INFORMATION TO CANDIDATES (222-2172)**

#### **RHODE ISLAND RELAY: 711**

#### WHEN TO APPLY

Apply within the application period as shown on this announcement.

#### MINIMUM REQUIRED RATING

The minimum required final earned rating shall be 70.

Whenever two or more competitors have equal final earned ratings, their names shall be arranged on employment or promotional lists in the order of their performance on the written tests; provided, however, that when such arrangement fails to resolve a tie, the order on the lists shall be the same as the order in which their applications were time-stamped in the Office of Personnel Administration or by seniority within state service. Where practical, determination by seniority shall have preference.

## **DEFINITION OF VETERANS CREDIT (G.L. 36-3-3 – WAR VETERAN)**

"...there shall be added to the final earned ratings of examinees who are veterans in competitive tests for entrance into the Classified Service, but not for promotion in the service, who receive at least the minimum required final earned rating as stated in the public notice, service credits amounting to five points for veterans or service credits amounting to ten points for disabled veterans..."

Disabled Veteran means any war veteran who is an examinee and who is certified by the Veterans Administration to be physically disabled, as a result of a service-connected disability, with a disability rating of zero percent or more.

War veteran or veteran means any person, male or female, who was employed as an officer, member of the enlisted personnel or otherwise in the active military or naval service of the United States or of any auxiliary unit of such military or naval service, except civilian employees—at some time during the following period:

## **War Service Time**

December 7, 1941 – December 31, 1946 June 27, 1950 – January 31, 1955 July 1, 1958 – January 1, 1959 August 5, 1964 – May 7, 1975 August 20, 1982 – December 31- 1987 December 20, 1989 – January 31, 1990 August 2, 1990 – July 13, 1992

#### **DESCRIPTION OF POSITIONS**

A class specification describing the duties of the position and the minimum qualifications will be furnished upon request by the Office of Classification and Examination.

#### INVESTIGATION

The Office of Classification and Examination reserves the right to investigate all statements made on your application and to require proof of such statements when deemed necessary.

## PROMOTIONAL EXAMINATIONS (G.L. 36-4-22)

A person is eligible for promotional examination provided the employee is currently employed in the classified, unclassified, or non-classified service as of the official closing date of the examination announcement or twenty one (21) calendar days prior to the administration of the first phase of the examination, whichever is later, and meets one or more of the following requirements; (a) any employee who holds or within three (3) years has held permanent status in the classified service; (b) any employee who is serving in a probationary period as of the official closing date of the examination announcement; (c) a minority (as currently defined in federal employment law as Blacks, Hispanics, American Indians including Alaska Natives, and Asians including Pacific Islanders) who is a qualified exam applicant seeking entry to a classification where there is a manifest imbalance in the job category; or (d) any employee who has served twelve (12) months service in the classified, unclassified, or non-classified service and, in addition, meets the minimum requirements established in the class specification. Promotion lists shall remain in effect for a period of three (3) years or until exhausted or until combined with or replaced by a more recently prepared list. This section shall not apply to the Rhode Island State Police or the Legislative Branch of state government. An employee who is not on the promotional list shall be eligible to take the promotional examination for the position the employee occupies.

## **ADDITIONAL POINTS (G.L. 36-4-31)**

Any employee who holds temporary or provisional status for at least twelve consecutive months in the class in which (s)he is serving and who takes the appropriate examination for the position shall receive in addition to his/her test score five additional points for each year of state service, which shall be added to his/her test score, provided however, that in no case shall an employee receive credit for more than four years of service. An employee who holds temporary provisional status for at least twelve consecutive months in the class in which (s)he is serving and is found to be reachable for certification to the position (s)he holds shall be appointed to the position unless the appointing authority certifies to the Personnel Administrator that said individual's service has been unsatisfactory.